

Attorney Docket No.: 42390.P9765x2

Patent

Pre-Amdt C

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10/07/03**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of:

Anderson, et al.

Serial No.: 10/039,960

Filed: December 31, 2001

For: METHOD AND APPRATUS FOR
MESSAGE ESCALATION BY
DIGITAL ASSISTANTS

Art Unit: 2141

Examiner: Jaroenchonwonit, Bunjob

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**PRELIMINARY AMENDMENT**

Dear Sir:

Applicant respectfully requests the Examiner to enter the following
amendments.

PTO/SB/21 (08-03)

Approved for use through 09/30/2003. OMB 0851-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/039,960	
	Filing Date	December 31, 2001	
	First Named Inventor	Andrew Anderson	
	Art Unit	2141	
	Examiner Name	Bunjob Jaroenchonwanit	
Total Number of Pages in This Submission	11	Attorney Docket Number	042390.P9765x2

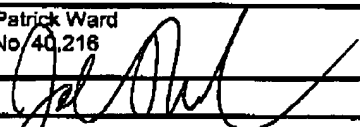
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Date	September 30, 2003

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Operator: Anne Collette Client/Matter: 042390.P9765x2
Application Serial No.: 10/039,960
Number of pages including cover sheet: 13

Dear Examiner:

Please find the following documents attached:

- 1) Transmittal Form (1 page)
- 2) Preliminary Amendment (11 pages)

Thank you.

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